



CODE TO ENTER PROPERTY – 3631

please mix the code back up when you have the key. On leaving, please place key back in and mix the code up once more, ready for the housekeepers.

Check in – 3pm onwards

Check out – 10am on day of departure

ISSUES

If you experience any issues at all whilst staying at Rockfish Cottage, please give us a call as we really want you to have a great time.

You can contact Mitch (owner) at any time on 07788 497 779

Housekeeper – Sally on 07813 290 230

Cottages.com – 0345 498 6900



Welcome to Rockfish Cottage

A little history and why we are called Rockfish Cottage ...

Our lovely apartment used to be called The Old Stores. This formed part of a set of fishermen cottages leading to the harbour. A whole raft of items would have been stored here and hundreds of characters would have entered via the front step (have a look at how worn it has become over the years) to pick up their wares for the day, or drop them off after a hard day at sea.

In recent years it was developed into what you see today. We really love this place and hope you do too. The pace of life is lovely and chilled. The people are too and every day is magical, when you wander down to the quay or take a walk up to Berry Head for a cream tea, or to one of the Coves to the west for a hot pasty!

**Come away to Brixham's shore,
Where time drifts easy, worries no more.
Watch the boats and fishermen trade,
As morning light begins to fade.**

**Stroll the harbour, breathe the sea,
Seagulls dance so wild and free.
Sip a drink as waves roll wide,
A feast of crab and chips beside.**

**Climb to Berry Head's grand view,
Golden skies and waters blue.
Dine on seafood, rich and sweet,
Relax, unwind—put up your feet.**

USEFUL INFORMATION FOLLOWS ...

SECURITY

KEYS

You will have the set of keys from the key safe at the front door. Please ensure the code does not read the same as when you took the keys out – mess the numbers up slightly!

There is a spare set of keys in the drawer of the breakfast table.

Please ensure all windows are closed and the front door is double locked when you leave the property.

When leaving the property on your final day, please leave the keys in key safe, making sure they are secure. If you have used the keys in the drawer, please return them.

LEFT YOUR KEYS INSIDE OR LOST THEM?

Take the cleaner's number and give her a call if this happens.

There is a £10 call-out charge which must be paid in cash to her on arrival. SALLY – 07813 290 230.

WINDOWS

To fully open the windows there is a latch that unclips at the bottom of each window. If you do open the windows, please remember to lock them when you go out.

FIRE ALARMS

If there is a fire, call 999 immediately and evacuate the property. If the fire alarms do go off and there is no fire, simply ventilate the room by turning on the extractor fans and open the door. There is also a 'hush' button which you can press to silence the alarm should it not be an emergency.

PARKING

There is free parking along North Furzeham Road and South Furzeham Road. Alternatively there is a long-stay public car park a few minutes' walk away at Oxon Cove.

ENTERTAINMENT

INTERNET WI-FI

The Wi-Fi network name is: SKYKVGR5

Password: iUUHYRKLALsE (case sensitive)

If the Internet is not working, simply restart the hub which is behind the sofa on the window sill.

TV | DVD | GAMES and THE DVD TREASURE CHEST

Use the TV remote control and select the red power button on the top left to turn on.

Click 'source' for live tv input (The button to the right of the microphone button).

FREEVIEW – You can change channels using the up and down channel selection buttons.

CASTING – You can generally cast content straight to the smart TV from your phone.

DVD – The DVD control is by the side of the DVD player. Click 'source' (on the TV control) and scroll down to HDMI 2. The DVD will be ready for use.

DVD TREASURE CHEST – There are 100s of films to choose from in the silver treasure chests.

A full film list can be found at the back of this Welcome Pack!

GAMES – Within the silver treasure chests are some games to enjoy as well!

ALL THE OTHER THINGS ...

PETS

Pets are very welcome at Rockfish but please follow the house rules as stated at time of booking ...
1 – No pets on furniture, or in bedroom. Pets are not to be left unattended in the property at any time.

HEATING – LOUNGE AND BEDROOM

The radiators (Lounge and Bedroom) are controlled by the simple thermostat on the heater. **DO NOT COVER RADIATORS.**

HEATING – BATHROOM

There is a HEATED TOWEL RAIL. You TURN IT ON IN THE BEDROOM. There is a timer switch on the left as you walk in that looks like this ...



PRESS IT GENTLY ...

ONCE - 30 Mins

TWICE - 1 Hour

THREE TIMES - 2 Hours

HOT WATER

The shower water is immediate. Water for basin in kitchen and bathroom is serviced via a 10-litre water boiler. If you are using lots of water in the basins it may become cooler. It will just take 15 minutes to warm back up and come through in case the need arises.

COOKING

If you cook, please turn on the extractor fan. There is an extractor fan above the cooker and one in the bathroom. This is a small apartment, and the fire alarms may go off if you do not make sure the extractor fans are on. Please clean up after cooking using the cleaning products supplied below the sink.

HOB AND OVEN

To turn on a hob ring, press down for a few seconds on the symbol relating to that ring on the bottom right of the hob surface. A red light should appear. Select the heat setting from 1 to 10 using the + and - buttons.

The oven is controlled using the knobs on the front. The left knob is the temperature, and the right knob is the selection of oven or grill

SHOWER

To start the shower, press the button on the right. You can control the heat by turning the knob. To stop the shower, press the red button (it doesn't turn off immediately – it will take a few seconds). Due to the old infrastructure of the building, we advise against using the shower and the kitchen or bathroom sink at the same time as it does cause the shower to drain slower, causing the shower tray to fill up. **IF SHOWER ISN'T WORKING, CHECK ABOVE BATHROOM DOOR, ON THE OUTSIDE AS THERE ARE ISOLATOR SWITCHES THAT MAY HAVE BEEN TURNED OFF. JUST FLICK THEM BACK ON.**

TOWELS

Please do not use our towels for the beach. Leave all used towels in the bathroom.

TOILET

Please do not put anything other than tissue down the toilet. Place all other bathroom rubbish in the bin provided.

CLOTHES HORSE

There is a clothes horse in the wardrobe. Please use it to dry your towels and clothes if needed.

IRON AND IRONING BOARD

An iron and ironing board can be found in the bedroom wardrobe. Please do not leave the iron unattended when turned on.

HAIRDRYER

The hairdryer can be found in the right-hand chest of drawers in the bedroom, although it may have been placed in the wardrobe.

RUBBISH

The rubbish bin is under the sink. When the bin is full, please take with you to a bin on the quay, or a close by bin. On final day feel free to tie the bin bag and leave it for the housekeepers to take away.

SPILLAGES AND CLEANING

Please use the cleaning products provided under the sink to help us keep this cottage clean and protect the furnishings. If you spill anything like wine, tea or coffee, there is cleaner under the sink. Please use this. There is a vacuum cleaner in the wardrobe as well as a dustpan and brush. Please leave the cottage clean and tidy.

THE SOFA has safeguard protection. If you spill anything, do **NOT** use cleaning products on it. Please dab the spillage gently with a dry cloth until the stain lifts, and then use a moist cloth to dab again. **DO NOT RUB.** This should remove the stain.

LIGHTS

The lights in this property are energy-saving LED spotlights. When they are turned off, they make clicking sounds as they cool down. This is normal.

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Housekeeper – Sally on 07813 290 230

Cottages.com – 0345 498 6900

CHECK OUT TIMES

Please ensure you leave the property by 10 AM on the day of your departure so our housekeepers can prepare the property for the next guests.

Please leave the keys back in the key safe and the spare keys (if you have used them) back in the drawer.

Again, please ensure the key safe combination is left at random numbers so no one can gain access to the keys.

PLACES TO SEE!

There are so many wonderful places in Brixham and the surrounding areas.

You will find some guides in the kitchen table drawer.

EMERGENCY NUMBERS

Accident and emergency at **TORBAY HOSPITAL**

Tel: (01803) 614567 - Loans bridge, Torquay, Devon, TQ2 7AA | website: www.SDHCT.NHS.uk

BRIXHAM HOSPITAL (no accident and emergency service)

Queenswood Road – Brixham - TQ5 9XW | Gen Hospital enquiries (a.m. 8 AM-4 PM)

USEFUL NUMBERS

DENTIST – Provides NHS treatment

Harbourway Dental - 01803 858392 | 01803 851764 | 128, New Road – Brixham - TQ5 8DA

LAUNDERETTE

Brixham Laundry Centre - 15 Bolton Street – Brixham | TQ5 9BZ | Tel: 01803 882406

**THE
DVD COLLECTION
FOLLOWS**



THE FILM COLLECTION AT ROCKFISH

There are literally loads of DVD's here in the chest, so fish away and find the one to suit your mood. When finished, please place all DVD's back in their correct boxes.

MOVIE

The curious case of Benjamin button
Sleepless in Seattle
Van Helsing
Pay it forward
The bone collector
The others
Billy Elliot
Thelma and Louise
Sleuth
Notes on a scandal
Dirty Harry
Notting Hill
Kick-ass
Pans labyrinth
Inception
One flew over the cuckoos nest
The mirror cracked
Castaway
The road to perdition
Dream catcher
The witches of eastwick
Wall street
Airport 1975
Lincoln
Universal soldier
Nine
Atonement
The long good Friday
Wimbledon

Dirty dancing
The Day Earth stood still
The history boys
The da Vinci code
The sixth sense
Fame
My kingdom
Capote
Gosford Park
Broke back Mountain
Logans run
Taken
Jerry McGuire
Casino
Xcalibur
Twister
True lies
Trilogy-Shirley Valentine, terms of endearment, the first wives club.
Spartacus
Layer cake
The Pelican Brief
Severance
The deep blue sea
Fantastic four
Rain Man
Catch me if you can
The Kings speech
The bourne identity
Cabin fever
Changeling
Unbreakable
The Untouchables
The Lady killers
Romancing the stone/jewel of the Nile
Deck the halls
True romance

BOX SETS

The ultimate Bourne collection
Classic box set-pride and prejudice, sense and sensibility, Shakespeare in love
The Inbetweeners - series 1,2 and three
Gavin and stacey - series one and two
Poirot
Extras-series 1 and two
London 2012 Olympic Games
Peter Sellers collection
Sci Fi box set - Minority report, the abyss , aliens, planet of the apes, fifth element
3-disc anthology - dirty dancing , live actually, my best friend's wedding
Charlie Chaplin

COMEDY

Calendar girls
The Devil wears Prada
The Catherine Tate show
The Inbetweeners
The wedding Singer
Arthur
Yes Minister
Monty Python and the holy grail
Peter Kay-stand-up UK
Miss congeniality
Sex and the city 2
Tootsie
My best friend's wedding
Analyse this
The naked gun trilogy
Little Miss Sunshine

HORROR

Jeepers Creepers
Silence of the lamb's
The descent
The woman in black
The shining
The thing

FAMILY

Pirates of the Caribbean-at worlds end
Batteries not included
The Goonies
Cinderella
The Golden compass
Narnia-the voyage of the dawn treader
Charlie and the chocolate factory
Nanny McPhee