



**This is in addition to your welcome pack which is attached below and that you  
will find in the property**

## **CODE TO ENTER PROPERTY – 3631**

please mix the code back up when you have the key. On leaving, please place key back in and mix the code up once more, ready for the housekeepers.

**Check in** – 3pm onwards

**Check out** – 10am on day of departure

## **ISSUES**

If you experience any issues at all whilst staying at Rockfish Cottage, please give us a call as we really want you to have a great time.

You can contact Mitch (owner) at any time on 07788 497 779

Housekeeper – Sally on 07813 290 230

Cottages.com – 0345 498 6900



## **Welcome to Rockfish Cottage**

A little history and why we are called Rockfish Cottage ...

Our lovely apartment used to be called The Old Stores. This formed part of a set of fishermen cottages leading to the harbour. A whole raft of items would have been stored here and hundreds of characters would have entered via the front step (have a look at how worn it has become over the years) to pick up their wares for the day, or drop them off after a hard day at sea.

In recent years it was developed into what you see today. We really love this place and hope you do too. The pace of life is lovely and chilled. The people are too and every day is magical, when you wander down to the quay or take a walk up to Berry Head for a cream tea, or to one of the Coves to the west for a hot pasty!

**On Holiday**  
**Wake up Smiling**  
**Soak up the Sea**  
**Build Sand Castles**  
**Catch the Waves**  
**Eat Seafood**  
**Take Long Walks**  
**Enjoy the Ocean Breeze**  
**Look for Seashells**  
**Flip-Flops Mandatory**  
**Nap Daily, Have Fun**

## SECURITY

### KEYS

You will have the set of keys from the key safe at the front door. Please ensure the code does not read the same as when you took the keys out – mess the numbers up slightly!

There is a spare set of keys in the drawer of the breakfast table.

Please ensure all windows are closed and the front door is double locked when you leave the property.

When leaving the property on your final day, please leave the keys in key safe, making sure they are secure. If you have used the keys in the drawer, please return them.

**LEFT YOU KEYS INSIDE OR LOST THEM?** I have a second key safe just in case this happens.

As you look at the front door, to your left there is a passageway. Walk through it. At the end you enter a courtyard. Look left and there is a white door. Enter it and on the left wall is a key safe. There may be two, as someone else uses that cupboard. 3631 is the code that will work the box. PLEASE return the keys to the box after.

### WINDOWS

To fully open the windows there is a latch that unclips at the bottom of each window. If you do open the windows, please remember to lock them when you go out.

### FIRE ALARMS

If there is a fire, call 999 immediately and evacuate the property. If the fire alarms do go off and there is no fire, simply ventilate the room by turning on the extractor fans and open the door. There is also a 'hush' button which you can press to silence the alarms should it not be an emergency.

### PARKING

There is free parking along North Furzeham Road and South Furzeham Road. Alternatively there is a long-stay public car park a few minutes' walk away at Oxon Cove.

## ENTERTAINMENT

### INTERNET WI-FI

**The Wi-Fi network name is: SKYKVGR5**

**Password: iUUHYRKLaLsE (case sensitive)**

If the Internet is not working, simply restart the hub which is behind the sofa on the window sill.

### FREEVIEW TV | DVD | CHROMECAST | GAMES and THE DVD TREASURE CHEST

Use the TV remote control and select the red power button on the top left to turn on. Click 'source' for live tv input (The button to the right of the microphone button).

**FREEVIEW** – You can change channels using the up and down channel selection buttons.

**CHROMECAST** – If you have an account with Netflix/Spotify etc., then you can stream your media to the TV via your tablet, phone or laptop. It will generally just find the TV but if not, use the TV remote control. Click 'source' and scroll to HDMI 1. The Chromecast will be ready for use.

**DVD** – The DVD control is by the side of the DVD player. Click 'source' (on the TV control) and scroll down to HDMI 2. The DVD will be ready for use.

**DVD TREASURE CHEST** – There are 100s of films to choose from in the silver treasure chests. A full film list can be found at the back of this Welcome Pack!

**GAMES** – Within the silver treasure chests are some games to enjoy as well!

## **ALL THE OTHER THINGS ...**

### **PETS**

Pets are very welcome at Rockfish but please follow the house rules as stated at time of booking ...  
1 – No pets on furniture, or in bedroom. Pets are not to be left unattended in the property at any time.

### **HEATING**

The radiators (Lounge and Bedroom) are controlled by the simple thermostat on the heater.  
**DO NOT COVER RADIATORS.**

### **HOT WATER**

The shower water is immediate. IF SHOWER ISN'T WORKING, exit bathroom, look above the bathroom door and to the left. There is an isolator switch. This is sometimes accidentally turned off by the housekeepers. Just click it back on and you will be ready to go! Water for basin in kitchen and bathroom is serviced via a 10-litre water boiler. If you are using lots of water in the basins it may become cooler. It will just take 15 minutes to warm back up and come through in case the need arises.

### **COOKING**

If you cook, please turn on the extractor fan. There is an extractor fan above the cooker and one in the bathroom. This is a small cottage and the fire alarms may go off if you do not make sure the extractor fans are on. Please clean up after cooking using the cleaning products supplied below the sink.

### **HOB AND OVEN**

To turn on a hob ring, press down for a few seconds on the symbol relating to that ring on the bottom right of the hob surface. A red light should appear. Select the heat setting from 1 to 10 using the + and - buttons.

The oven is controlled using the knobs on the front. The left knob is the temperature and the right knob is the selection of oven or grill

## **SHOWER**

To start the shower, press the button on the right. You can control the power by turning the knob. To stop the shower, press the red button (it doesn't turn off immediately – it will take a few seconds). IF SHOWER ISN'T WORKING, exit bathroom, look above the bathroom door and to the left. There is an isolator switch. This is sometimes accidentally turned off by the housekeepers. Just click it back on and you will be ready to go! Due to the old infrastructure of the building, we advise against using the shower and the kitchen or bathroom sink at the same time as it does cause the shower to drain slower, causing the shower tray to fill up.

## **TOWELS**

Please do not use our towels for the beach. Leave all used towels in the bathroom.

## **TOILET**

Please do not put anything other than tissue down the toilet. Place all other bathroom rubbish in the bin provided.

## **CLOTHES HORSE**

There is a clothes horse in the wardrobe. Please use it to dry your towels and clothes if needed.

## **IRON AND IRONING BOARD**

An iron and ironing board can be found in the bedroom wardrobe. Please do not leave the iron unattended when turned on.

## **HAIRDRYER**

The hairdryer can be found in the right-hand chest of drawers in the bedroom. Sometimes it has been left in other places but it will be there.

## **RUBBISH**

The rubbish bin is under the sink. When the bin is full, please place the bin liner (tied up) in the GREEN sack that is kept outside the property. The GREEN sack is kept in the cupboard with a white door to the left of the stairs in the courtyard outside the bedroom window. It is marked ROCKFISH COTTAGE. If you just have one bag of rubbish on your final day, please just tie it up and leave it for the cleaner to take away.

## **SPILLAGES AND CLEANING**

Please use the cleaning products provided under the sink to help us keep this cottage clean and protect the furnishings. If you spill anything like wine, tea or coffee, there is cleaner under the sink. Please use this. There is a vacuum cleaner in the wardrobe as well as a dustpan and brush. Please leave the cottage clean and tidy.

**THE SOFA** has safeguard protection. If you spill anything, do **NOT** use cleaning products on it. Please dab the spillage gently with a dry cloth until the stain lifts, and then use a moist cloth to dab again. **DO NOT RUB.** This should remove the stain.

## **LIGHTS**

The lights in this property are energy-saving LED spotlights. When they are turned off, they make clicking sounds as they cool down. This is normal.

## **ISSUES**

If you experience any issues at all whilst staying at Rockfish Cottage, please give us a call as we really want you to have a great time.

You can contact Mitch (owner) at any time on 07788 497 779

Cleaners – Sally on 07813 290 230

Cottages.com – 0345 498 6900

## **CHECK OUT TIMES**

Please ensure you leave the property by 10 AM on the day of your departure so our housekeepers can prepare the property for the next guests.

Please leave the keys back in the key safe and also the spare keys (if you have used them) back in the drawer.

Again, please ensure the key safe combination is left at random numbers so no one can gain access to the keys.

## **PLACES TO SEE!**

There are so many wonderful places in Brixham and the surrounding areas.

You will find some guides in the kitchen table drawer.

## **EMERGENCY NUMBERS**

Accident and emergency at **TORBAY HOSPITAL**

Tel: (01803) 614567

Loans bridge, Torquay, Devon, TQ2 7AA

website: [www.SDHCT.NHS.uk](http://www.SDHCT.NHS.uk)

## **BRIXHAM HOSPITAL** (no accident and emergency service)

Queenswood Road

Brixham

TQ5 9XW

Gen Hospital enquiries (a.m. 8 AM-4 PM)

## **USEFUL NUMBERS**

**DENTIST** – Provides NHS treatment

Harbourway Dental

01803 858392 | 01803 851764

128, New Road

Brixham

TQ5 8DA

## **LAUNDERETTE**

Brixham Laundry Centre

15 Bolton Street

Vrixham

TQ5 9BZ

Tel: 01803 882406

**THE  
DVD COLLECTION  
FOLLOWS**



## THE FILM COLLECTION AT ROCKFISH

**There are literally loads of DVD's here in the chest, so fish away and find the one to suit your mood. When finished, please place all DVD's back in their correct boxes.**

### **MOVIE**

The curious case of Benjamin button  
Sleepless in Seattle  
Van Helsing  
Pay it forward  
The bone collector  
The others  
Billy Elliot  
Thelma and Louise  
Sleuth  
Notes on a scandal  
Dirty Harry  
Notting Hill  
Kick-ass  
Pans labyrinth  
Inception  
One flew over the cuckoos nest  
The mirror cracked  
Castaway  
The road to perdition  
Dream catcher  
The witches of eastwick  
Wall street  
Airport 1975  
Lincoln  
Universal soldier  
Nine  
Atonement  
The long good Friday

Wimbledon  
Dirty dancing  
The Day Earth stood still  
The history boys  
The da Vinci code  
The sixth sense  
Fame  
My kingdom  
Capote  
Gosford Park  
Broke back Mountain  
Logans run  
Taken  
Jerry McGuire  
Casino  
Xcalibur  
Twister  
True lies  
Trilogy-Shirley Valentine, terms of endearment, the first wives club.  
Spartacus  
Layer cake  
The Pelican Brief  
Severance  
The deep blue sea  
Fantastic four  
Rain Man  
Catch me if you can  
The Kings speech  
The bourne identity  
Cabin fever  
Changeling  
Unbreakable  
The Untouchables  
The Lady killers  
Romancing the stone/jewel of the Nile  
Deck the halls  
True romance

#### **BOX SETS**

The ultimate Bourne collection  
Classic box set-pride and prejudice, sense and sensibility, Shakespeare in love  
The Inbetweeners - series 1,2 and three  
Gavin and stacey - series one and two  
Poirot  
Extras-series 1 and two  
London 2012 Olympic Games  
Peter Sellers collection  
Sci Fi box set - Minority report, the abyss , aliens, planet of the apes, fifth element  
3-disc anthology - dirty dancing , live actually, my best friend's wedding  
Charlie Chaplin

**COMEDY**

Calendar girls  
The Devil wears Prada  
The Catherine Tate show  
The Inbetweeners  
The wedding Singer  
Arthur  
Yes Minister  
Monty Python and the holy grail  
Peter Kay-stand-up UK  
Miss congeniality  
Sex and the city 2  
Tootsie  
My best friend's wedding  
Analyse this  
The naked gun trilogy  
Little Miss Sunshine

**HORROR**

Jeepers Creepers  
Silence of the lamb's  
The descent  
The woman in black  
The shining  
The thing

**FAMILY**

Pirates of the Caribbean-at worlds end  
Batteries not included  
The Goonies  
Cinderella  
The Golden compass  
Narnia-the voyage of the dawn treader  
Charlie and the chocolate factory  
Nanny McPhee