



This is in addition to your welcome pack which is attached below and that you will find in the property

CODE TO ENTER PROPERTY – 3631

please mix the code back up when you have the key. On leaving, please place key back in and mix the code up once more, ready for the housekeepers.

Check in – 3pm onwards

Check out – 10am on day of departure

A FEW CHANGES DUE TO COVID

To be part of the safer stays group we have been asked to take out the following:

Hairdryer

Cushions

Throws

Umbrellas

Places to visit and relevant literature*

It's not much but it does make a difference if you like hugging a cushion or wrapping yourself in a throw.

Also if you need to dry your hair!

*The shop on the harbour 'ULA' which is double fronted has a tourist information section within it.

It is a few shops in, on the right-hand side, as soon as you reach the harbour.

HOT WATER

Although the shower water is immediate, the running water is heated by the boiler. If it isn't hot, please go to the bedroom wardrobe and press the **eco-button**. You can press up to 4-times. Every press heats the boiler for longer. This is obvious by the lit panel. This may take 30 minutes or so to heat fully.

ISSUES

If you experience any issues at all whilst staying at Rockfish Cottage, please give us a call as we really want you to have a great time.

You can contact Mitch (owner) at any time on 07788 497 779

Housekeeper – Sally on 07813 290 230

Cottages.com – 0345 498 6900

PDF WELCOME PACK FOLLOWS



Welcome to Rockfish Cottage

A little history and why we are called Rockfish Cottage ...

Our lovely apartment used to be called The Old Stores. This formed part of a set of fishermen cottages leading to the harbour. A whole raft of items would have been stored here and hundreds of characters would have entered via the front step (have a look at how worn it has become over the years) to pick up their wares for the day, or drop them off after a hard day at sea.

In recent years it was developed into what you see today. We really love this place and hope you do too. The pace of life is lovely and chilled, the people are too and every day is a different day when you wander down to the quay or take a walk up to Brixham head for a cream tea, or to one of the Coves to the west for a hot pasty!

**On Holiday
Wake up Smiling
Soak up the Sea
Build Sand Castles
Catch the Waves
Eat Seafood
Take Long Walks
Enjoy the Ocean Breeze
Look for Seashells
Flip-Flops Mandatory
Nap Daily, Have Fun**

USEFUL INFORMATION FOLLOWS ...

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KEYS AND SECURITY

You will have the set of keys from the key safe at the front door. Would you please ensure the code does not read the same as when you took the keys out (mess the numbers up slightly!)

There is a spare set of keys in the drawer of the breakfast table.

Please ensure windows are closed and the door is double locked when you leave the property.

When leaving the property on your final day, please leave keys in key safe, making sure they are secure and if you have used the keys in the drawer then please return them.

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INTERNET WI-FI

The Wi-Fi network name is: SKY9954E

Password: TQFWTBPX (Capitals)

If the Internet is not working simply restart the hub which is on the window sill.

PARKING

There is free parking along North Furzeham Road and South Furzeham Road. Alternatively, there is a long stay public car park a few minutes' walk away at Oxon Cove.

WINDOWS

To fully open windows there is a latch that unclips to the bottom of each window. If you do open the windows please remember to lock when you go out.

TV / CHROMECAST

The TV is kept on standby. For the television, use the remote control and select the red power button on the top left. You can change channels using the up and down channel selection buttons.

There is also a Google Chrome cast. If you have an account with Netflix/Spotify etc. then you can stream your media to the TV via your Tablet/Phone/Laptop. To find Google Chrome cast, use the remote control. Click source and scroll down to HDMI 2. The chrome cast will be ready for use.

HEATING

The heaters in the Lounge and Bedroom are controlled by turning the dials.

COOKING

If you cook, please turn on the extractor fans. There is an extractor fan above the cooker and one in the bathroom. This is a small cottage and the fire alarms may go off if you do not make sure the extractor fans are on. Please clean up after cooking using the cleaning products supplied below the sink.

HOB AND OVEN

To turn on a hob ring press down for a few seconds on the symbol relating to that ring on the bottom right of the hob surface. A red light should appear that you can select the heat setting 1 to 10 using the + and - buttons.

The oven is controlled using the knobs on the front. The left knob is the temperature and the right knob is the selection of oven or grill

SHOWER

To start the shower select the button on the right. You can control the power by turning the knob. To stop the shower press the red button, it doesn't turn off immediately, it will take a few seconds. Due to the old infrastructure of the building, we advise against using the shower and the kitchen or bathroom sink at the same time, as it does cause the shower drain slower and therefore the shower tray can fill up.

TOILET

Please do not put anything other than tissue down the toilet. Please place all other bathroom rubbish in the bin provided.

TOWELS

Please do not use our towels for the beach. Leave all used towels in the bathroom.

CLOTHES HORSE

There is a clothes horse in the wardrobe, please use it to dry your towels and clothes if needed.

RUBBISH

The rubbish bin is under the sink. When the bin is full please place the bin liner (tied up) in the GREEN sack that is kept outside the property. The GREEN sack is kept in the cupboard with a white door to the left of the stairs in the courtyard outside the bedroom window.

FIRE ALARMS

If there is a fire, call 999 immediately and evacuate the property. If the fire alarms do go off and there is no fire simply ventilate the room by turning on the extractor fans and open the door. There is also a 'hush' button which you can press to silence the alarm, should it not be an emergency.

SPILLAGES AND CLEANING

Please use the cleaning products provided under the sink to help us keep this cottage clean and protect the furnishings. If you spill anything like wine, tea or coffee there is cleaner under the sink, please use this. There is a Hoover in the wardrobe and a dustpan and brush. Please leave the cottage clean and tidy. The sofa has safeguard protection. If you do drop anything on it, please wipe it off. If it is still stained please let me know immediately so I can call the appropriate people.

LIGHTS

The lights in this property are energy-saving LED spotlights. When they turned off they make clicking sounds as they cool down. It is normal.

CHECK OUT TIMES

Please make sure you leave the property by 10 AM on the day of your departure so our cleaners can prepare the property for the next guests. (Checkout is 10am due to Covid-19 new rules put in place by Cottages.com so cleaners can benefit from extra time to clean)

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EMERGENCY NUMBERS

Accident and emergency at **TORBAY HOSPITAL**

Tel: (01803) 614567

Loans bridge, Torquay, Devon, TQ2 7AA

website: www.SDHCT.NHS.uk

BRIXHAM HOSPITAL (no accident and emergency service)

Queenswood Road
Brixham
TQ5 9XW
Gen Hospital enquiries (a.m. 8 AM-4 PM)

USEFUL NUMBERS

DENTIST – Provides NHS treatment

Harburway Dental
01803 858392 | 01803 851764
128, New Road
Brixham
TQ5 8DA

LAUNDERETTE

Brixham Laundry Centre
15 Bolton Street
Vrixham
TQ5 9BZ
Tel: 01803 882406

**THE
DVD COLLECTION
FOLLOWS**



THE FILM COLLECTION AT ROCKFISH

There are literally loads of DVD's here in the chest, so fish away and find the one to suit your mood. When finished, please place all DVD's back in their correct boxes.

MOVIE

The curious case of Benjamin button
Sleepless in Seattle
Van Helsing
Pay it forward
The bone collector
The others
Billy Elliot
Thelma and Louise
Sleuth
Notes on a scandal
Dirty Harry
Notting Hill
Kick-ass
Pans labyrinth
Inception
One flew over the cuckoos nest
The mirror cracked
Castaway
The road to perdition
Dream catcher
The witches of eastwick
Wall street
Airport 1975
Lincoln
Universal soldier
Nine
Atonement
The long good Friday

Wimbledon
Dirty dancing
The Day Earth stood still
The history boys
The da Vinci code
The sixth sense
Fame
My kingdom
Capote
Gosford Park
Broke back Mountain
Logans run
Taken
Jerry Mcguire
Casino
Xcalibur
Twister
True lies
Trilogy-Shirley Valentine, terms of endearment, the first wives club.
Spartacus
Layer cake
The pelican brief
Severance
The deep blue sea
Fantastic four
Rain Man
Catch me if you can
The Kings speech
The bourne identity
Cabin fever
Changeling
Unbreakable
The Untouchables
The Lady killers
Romancing the stone/jewel of the Nile
Deck the halls
True romance

BOX SETS

The ultimate Bourne collection
Classic box set-pride and prejudice, sense and sensibility, Shakespeare in love
The Inbetweeners - series 1,2 and three
Gavin and stacey - series one and two
Poirot
Extras-series 1 and two
London 2012 Olympic Games
Peter Sellers collection
Sci Fi box set - Minority report, the abyss , aliens, planet of the apes, fifth element
3-disc anthology - dirty dancing , live actually, my best friend's wedding
Charlie Chaplin

COMEDY

Calendar girls
The Devil wears Prada
The Catherine Tate show
The Inbetweeners
The wedding Singer
Arthur
Yes Minister
Monty Python and the holy grail
Peter Kay-stand-up UK
Miss congeniality
Sex and the city 2
Tootsie
My best friend's wedding
Analyse this
The naked gun trilogy
Little Miss Sunshine

HORROR

Jeepers Creepers
Silence of the lamb's
The descent
The woman in black
The shining
The thing

FAMILY

Pirates of the Caribbean-at worlds end
Batteries not included
The Goonies
Cinderella
The Golden compass
Narnia-the voyage of the dawn treader
Charlie and the chocolate factory
Nanny McPhee